Technics 12 Month Warranty

1. Subject to the conditions of this warranty Panasonic or its Authorised Service Centre will perform necessary service on the product, without charge for parts or labour, if in the opinion of Panasonic the product is found to have a manufacturing defect within 12 months from the date of purchase appearing on your purchase receipt.

2. This warranty only applies to Technics products purchased in Australia and sold by Panasonic Australia, its Authorised Distributors, or Dealers. Warranty cover only applies to the services that are carried out by a Panasonic Authorised Service Centre and only if valid proof of purchase is presented when the warranty service is requested.

3. This warranty only applies if the product has been installed and/or used in accordance with the manufacturer's recommendations (as noted in the operating instructions) under normal use and reasonable care (in the opinion of Panasonic). The warranty does not cover damage, malfunction or failure resulting from use of incorrect voltages, incorrect installation, accident, misuse, neglect, build-up of dirt or dust, abuse, maladjustment of customer controls, mains supply problems, thunderstorm activity, infestation by insects or vermin, tampering or repair by unauthorised persons (including unauthorised alterations), exposure to abnormally corrosive conditions, or any foreign object or matter having entered the product

4. This warranty does not cover the following items unless the fault or defect existed at the time of purchase
   (a) Consumable parts; including phono cartridges & stylus
   (b) Cosmetic parts
   (c) Worn or damaged parts
   (d) Information stored on Optical Discs or USB Devices

5. Some products may be supplied with Ethernet connection hardware. The warranty is limited on such products and will not cover:
   (a) Internet and or setup related problems
   (b) Access fees and or charges incurred for internet connection
   (c) Incompatible software or software not specifically stipulated in the product operations manual; and
   (d) Any indirect or consequential costs associated with the incorrect use or misuse of the hardware, its connection to the internet or any other device.

6. To claim warranty service, when required, you should:
   (a) Contact Panasonic's Customer Care Centre on 132 600 for Service Centre information.
   (b) Provide the Product Model, Serial Number and Proof of Purchase for warranty validation.
   (c) Then send or take the product to a Panasonic Authorised Service Centre together with your proof of purchase receipt.
   (d) Any freight and insurance costs associated with the transport of the product to and/or from your nearest Authorised Service Centre must be arranged and paid for by you.

7. The warranties hereby conferred do not extend to, and exclude, any costs associated with the installation, de-installation or re-installation of a product, delivery, handling, freighting, transportation or insurance of the product or any part thereof or replacement of and do not extend to, and exclude, any damage or loss occurring by reason of, during, associated with, or related to such installation, de-installation, re-installation or transit.

Panasonic Authorised Service Centres are located in major metropolitan areas and most regional centres of Australia, however, coverage will vary dependant on product. For advice on exact Authorised Service Centre locations for your product, please telephone our Customer Care Centre on 132600 or visit our website.

In addition to your rights under this warranty, Panasonic products come with consumer guarantees that cannot be excluded under the Australian Consumer Law. If there is a major failure with the product, you can reject the product and elect to have a refund or to have the product replaced or if you wish you may elect to keep the goods and be compensated for the drop in value of the goods. You are also entitled to have the product repaired or replaced if the product fails to be of acceptable quality and the failure does not amount to a major failure.

If there is a major failure in regard to the product which cannot be remedied then you must notify us within a reasonable period by contacting the Panasonic Customer Care Centre. If the failure in the product is not a major failure then Panasonic may choose to repair or replace the product and will do so in a reasonable period of time from receiving notice from you.

THIS WARRANTY CARD AND THE PURCHASE DOCKET (OR SIMILAR PROOF OF PURCHASE) SHOULD BE RETAINED BY THE CUSTOMER AT ALL TIMES

If you require assistance regarding warranty conditions or any other enquiries, please visit the Panasonic Australia website **www.panasonic.com.au** or contact by phone on **132 600**

If phoning in, please ensure you have your operating instructions available.

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