

Technics “Engrave Your Technics Today” Promotion Terms & Conditions

Campaign Mechanics

1. How to Participate

- This promotion is open to all customers who purchase eligible Technics bundle sets during the campaign period.
- Customers who purchase two (2) sets of eligible Technics earbuds or bundle purchase within the campaign timeline are entitled to complimentary engraving service, subject to the terms herein.
- Purchases must be made within the campaign period to be eligible.
- Staff prices and internal employee purchases are not eligible for this promotion.

Steps for Engraving Service:

1. Receive a confirmation email from Panasonic confirming the delivery address and engraving name.
2. Receive a physical mail (a box) to insert the earbuds.
3. Drop off the earbuds at any GDEX outlet using their parcel service. (Without any cost)
4. Receive the engraved earbuds after completion.

Estimated time: approximately 10 working days.

For Klang valley only

2. Campaign Period & Redemption

Campaign Period	Eligible Products	Entitlement	Redemption Period
7 – 28 February 2026	Either 2 unit of Technics AZ100, <u>AZ80, AZ60M2</u> <u>OR</u> Either One set of Bundle package: <u>AZ100E-SBOM</u> <u>AZ100E-NBOM</u> <u>AZ100E-KBOM</u>	Complimentary Engraving Service	Until 31 March 2026

- Engraving service is available until 31 March 2026 only.
- Customers who fail to redeem the engraving service within the redemption period forfeit their entitlement, and no extension will be granted.

3. Engraving Conditions

- Engraving is applicable to both units purchased OR under the eligible bundle.
- Engraving is performed on the earbud charging case body surface only.
- Maximum characters allowed: up to 10 characters.
- Characters allowed: Alphabets and numbers only.
- Font style: Maron Regular engraving font.
- Once engraving details are submitted, changes are not permitted.
- Technics reserves the right to reject any engraving text deemed inappropriate, offensive, or unlawful.
- Engraved products are non-refundable and non-exchangeable.

General Terms & Conditions

1. Eligibility

Employees of Panasonic Malaysia Sdn Bhd and related companies, including, suppliers, agencies, participating dealers, and service providers are strictly prohibited from participating in this Campaign.

2. Rights Reserved

Panasonic Malaysia may enforce, exempt, amend, remove or determine any Terms and Conditions of the Campaign, at any time without prior notice, and may at its absolute discretion to cancel, postpone, suspend, extend or terminate the Campaign at any time without reason or prior notice.

3. Dispute Resolution

In the event of any issue and/or dispute arising between the parties, such issue and/or dispute shall be referred to Panasonic Malaysia for determination. The decision rendered by Panasonic Malaysia shall be final, conclusive, and binding on all parties.

4. Intellectual Property Right

Parties shall not infringe each other's respective individual intellectual property right (i.e. trademark and copyright) whereby any such representation thereof is within the separate and independent proprietary control and is not in any whatsoever manner deemed licensed and/or collaborated between or with either party.

5. Liability

Panasonic Malaysia shall not be held liable for any technical issues, delays, or losses arising from incorrect details provided by participants. All risks in relation to participation, submission, and redemption shall be borne solely by participants.

6. Personal Data

All personal data information obtained or caused to be obtained throughout the Campaign shall be in accordance with the Personal Data Protection Act 2010 and relevant regulations thereof. Panasonic Malaysia, its affiliates, appointed representatives or agents shall not in any whatsoever way be held or deemed responsible to any claims, demand or liability resulted or attributed to any action or omission compromising the safety and integrity of such personal data. Detailed information on privacy notice is available at <https://www.panasonic.com/my/pdpa.html>, and related enquiries on data protection matters can be directed to ccc@my.panasonic.com.

7. Governing Law

This Campaign and its Terms & Conditions are governed by the laws of Malaysia.